

Is this for you?

As an Ambulance Technician within St John Ambulance, you will be responsible for responding to emergency and non-emergency situations where you will assess and treat patients to your skill level, whilst working with those at other skill levels to support and/or guide them. You will transport ambulatory / non-ambulatory patients across all St John Ambulance services, such as events, contract work and NHS shifts. You will be responsible for providing high quality, professional and compassionate care at all times, following the HEART values.

Impact

This role, through the recognition of prior learning process will allow you to support your community in emergency and non-emergency situations, often supporting the local ambulance service or working at events. You'll also be able to provide support and coaching to junior crew.

Expected time commitment

20 delivery hours per month

Line managed by

Network Lead, supported by the County Ambulance Officer

What you would be involved in (responsibilities)

- Attend, assess and commence pre-hospital emergency treatment for patients within the care of St John Ambulance in accordance with current clinical practice procedures, keeping within the SJA Clinical Scope of Practice for the role.
- Treating patients, relatives, the public and those you interact with with dignity and respect, advocating for patient best interests at all times.
- Take relevant information from a variety of sources at the scene, reporting to healthcare professionals, hospitals or others as required whilst ensuring patient confidentiality is maintained.
- Accurately hand over the care of a patient to the most relevant individual or department, reporting any concerns to the appropriate person or body, including any concerns around safeguarding or increasing care needs.
- Encouraging patients to provide feedback (including compliments and raising concerns) on the quality of the service we have given, explaining the communication channels that are available.
- Actively participate in personal and environmental cleaning routines (including vehicles, equipment and areas of the garaging facilities) to ensure that infection prevention and control standards are adhered to.
- When working with lesser/newer clinically qualified or returned to practice St John People, act as the senior clinician and maintain clinical responsibility. You will be expected to offer guidance and coaching for junior grades.

You will need to have the following (personal specification)

Essential:

- Educated to GCSE level or equivalent (Grade C1 Grade 4 or higher) to include Maths and English.
- Excellent interpersonal skills with ability to communicate effectively at all levels.
- IHCD Ambulance Technician certificate, Level 4 Associate Ambulance Practitioner, FREUC5 or University-led Certificate in Emergency Ambulance Technician.

- Ability to complete relevant clinical, shift and incident paperwork to required standards as indicated in guidance or training documents.
- Demonstrate ability to work in a pre-hospital emergency ambulance environment.
- Ability to deliver a high-quality patient experience, in a demanding and pressurised environment, whilst ensuring best practice treatment at all times.
- A good standard of physical fitness to facilitate lifting, bending and carrying in the process of transporting patients.
- Ability to work in a team and also to use own initiative when necessary.
- Willingness to adapt and learn new skills.
- Willingness to travel across the region.

Desireable:

- Full UK manual driving licence (B or C1), a minimum of 2 years' experience and no more than 6 penalty points.
- IHCD DI & D2 / ROSPA/ 1AM / Level 3 Qualification in Emergency Driving qualification or be able to undertake.
- Experience of emergency and non-emergency driving with a statutory service, military service or SJA.
- Minimum of one year experience of working within the pre-hospital environment (NHS, private, voluntary and independent sector), preferably including emergency responding.
- Ability to use Microsoft® applications including Word, Forms, OneDrive & Skype/ Teams.

Training and support provided

Mandatory training:

- Welcome programme introducing you to the project & wider charity.
- Training in appropriate SJA policies.
- Training on appropriate systems and processes.
- Manual handling.
- Dynamic risk assessments.
- St John Safeguarding training relevant to your role.
- Out of pocket expenses.
- Specialist ambulance skills
- Team leadership and communication skills
- Advanced patient assessment & management for medical and traumatic emergencies
- Radio communication skills.

SJA will provide uniform in this role.

Screening Requirements

- Right to Volunteer check.
- References covering 3 years of employment/study.
- Enhanced Adult & Child DBS.
- Professional Discussion and Interview

Equity, Diversity and Inclusion

St John Ambulance is committed to increasing the diversity of our teams and making sure we best reflect the diversity of the communities we serve. We want this commitment to be reflected in the

diversity of the people who work with us. We welcome expressions of interest from people from all backgrounds and identities.

At St John, everyone is valued and supported to thrive; we have several networks including the Armed Forces Multi Culture, Disability and Accessibility, Pride, Family and Carers and Women's groups. We do not tolerate any form of discrimination and engender a sense of belonging for all, by creating an environment of mutual respect, where we value unique differences and demonstrate authentic allyship. We believe passionately in equity, diversity and inclusion.

Our values

This role requires the volunteer to embrace the organisation's vision and values, which are: **Communities that preserve and protect life through volunteering for health and first aid.**

The way we do things as a charity is underpinned by our 'HEART' values. We expect all our people to uphold and apply these values in all they do.



HUMANITY



EXCELLENCE



ACCOUNTABILITY



RESPONSIVENESS



TEAMWORK

This role is exempt from the provisions of the Rehabilitations of Offenders act.

This role profile is intended as an outline indicator of general areas of activity and will be amended considering the changing needs of St John Ambulance. It is expected that the post holder will be as positive and flexible as possible in using this document as a framework.

Prepared by: DB/OS

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