

### Is this for you?

Are you prepared to offer your physical, mental and emotional support to people during some of the most demanding moments they may face at large events? Can you master and apply advanced life-saving skills while working within a team to help ensure the safety and well-being of event attendees? If so, you could become an event Emergency Responder, playing a crucial role in supporting your community at public gatherings and major events!

### Impact

As an Emergency Responder, you will be there in the moments that matter. You may be offering reassurance and life-saving immediate treatment, or contributing to a team that saves a life. You'll respond to unexpected emergencies at events, exercising the capability to relieve sickness, distress and suffering and send patients onwards to the safety of their homes or further treatment. You will make the difference between panic and relief, between pain and comfort, between lives lost and lives saved.

#### Expected time commitment

At least 100 hours per year.

#### Line managed by

Network Lead

Meeting these hours will form part of the annual revalidation for your role. The requirement can be adjusted in unforeseen or unavoidable circumstances, for example if you are unexpectedly unwell.

### What you would be involved in (responsibilities)

- Assessing and treating patients.
- Safe discharging of patients.
- The safe moving and handling of patients, including those who are not able to move themselves.
- Working both independently and as part of a team.
- In the absence of a more clinically qualified person (e.g. Ambulance Crew or Healthcare Professional), taking charge of a first aid scene and leading in the delivery of patient care.
- Providing robust handovers to colleagues and emergency services.
- Understanding clinical prevention and the appropriate need for escalation and reporting.
- Representing St John Ambulance positively and in line with our HEART values.

### You will need to have the following (personal specification)

- Ability to use your training to recognise the welfare and wellness needs of those you interact with.
- Ability to communicate effectively verbally with a wide range of people.
- Ability to motivate, inspire and support others.
- Ability to build and maintain effective working relationships with a wide range of people.
- Strong listening, compassion, and empathy skills.
- Enthusiasm for the work of St John Ambulance and ability to model our values.
- Ability to work as part of a team.
- Ability to move around an event site to patrol and reach patients.
- Ability to kneel by a collapsed patient and deliver effective chest compressions for at least two minutes without stopping.

- Ability to safely move, handle and lift patients, including those who may not be able to move themselves.
- Good functional skills with Maths, English and IT (as a guide, roughly the equivalent of passing GCSEs at grade C / 4 or above).

## Training and support provided

Mandatory training:

- Induction programme introducing you to the charity.
- Emergency Responder course.
- Essential training including safeguarding, health & safety and GDPR.
- Out of pocket expenses.

SJA will provide uniform in this role.

## Screening Requirements

- Right to Volunteer check.
- Enhanced Adult & Child DBS.
- Documented full employment history.
- References covering the last three years.

## Equity, Diversity and Inclusion

St John Ambulance is committed to increasing the diversity of our teams and making sure we best reflect the diversity of the communities we serve. We want this commitment to be reflected in the diversity of the people who work with us. We welcome expressions of interest from people from all backgrounds and identities.

At St John, everyone is valued and supported to thrive; we have several networks including the Armed Forces Multi Culture, Disability and Accessibility, Pride, Family and Carers and Women's groups. We do not tolerate any form of discrimination and engender a sense of belonging for all, by creating an environment of mutual respect, where we value unique differences and demonstrate authentic allyship. We believe passionately in equity, diversity and inclusion.

## Our values

This role requires the volunteer to embrace the organisation's vision and values, which are:

**Communities that preserve and protect life through volunteering for health and first aid.**

The way we do things as a charity is underpinned by our 'HEART' values. We expect all our people to uphold and apply these values in all they do.



**HUMANITY**



**EXCELLENCE**



**ACCOUNTABILITY**



**RESPONSIVENESS**



**TEAMWORK**

**This role is exempt from the provisions of the Rehabilitation of Offenders act.**

This role profile is intended as an outline indicator of general areas of activity and will be amended considering the changing needs of St John Ambulance. It is expected that the post holder will be as positive and flexible as possible in using this document as a framework.

**Prepared by:** JD/CM/OS

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