

Is this for you?

Do you have the physical, mental and emotional capability to support people in what could be the most challenging moments of their lives? Can you learn and deliver advanced life-saving skills and work with a team to keep people safe at large events and in other challenging environments? Then you could be the next Emergency Responder in your community!

Impact

As an Emergency Responder, you will be there in the moments that matter. You may be offering reassurance and minor treatment, or contributing to a team that saves a life. From foreseeable to unexpected emergencies, you will exercise the capability to relieve sickness, distress and suffering and send patients onwards to the safety of their homes or further treatment. You will make the difference between panic and relief, between pain and comfort, between lives lost and lives saved.

Expected time commitment	At least 100 hours per year
Line managed by	Unit Manager

Meeting these hours will form part of the annual revalidation for your role. The requirement can be adjusted in unforeseen or unavoidable circumstances, for example if you are unexpectedly unwell.

What you would be involved in (responsibilities)

- Assessing and treating patients
- Safe discharging of patients
- Assisting with the moving and handling of patients, including those who are not able to move themselves
- Working both independently and as part of a team
- In the absence of a more clinically qualified person (e.g. Ambulance Crew or Healthcare Professional), taking charge of a first aid scene and leading in the delivery of patient care
- Providing robust handovers to colleagues and emergency services
- Understanding clinical prevention and the appropriate need for escalation and reporting
- Representing St John Ambulance positively and in line with our HEART values.

What you would be accountable for

- Delivering clinical skills in line with your scope of practice
- Maintaining patient records and confidentiality
- Volunteering within our policies and procedures
- Treating patients in line with your training, the First Aid Manual and other relevant guidance.

You will need to have the following (personal specification)

- Ability to use your training to recognise the welfare and wellness needs of those you interact with
- Ability to communicate effectively verbally with a wide range of people
- Ability to motivate, inspire and support others
- Ability to build and maintain effective working relationships with a wide range of people
- Strong listening, compassion, and empathy skills

- Enthusiasm for the work of St John Ambulance and ability to model our values
- Ability to work as part of a team
- Ability to move around an event site to patrol and reach patients
- Ability to kneel by a collapsed patient and deliver effective chest compressions for at least two minutes without stopping
- Ability to assist with the moving & handling of patients, including those who may not be able to move themselves
- Good functional skills with Maths, English and IT (as a guide, roughly the equivalent of passing GCSEs at grade C / 4 or above).

What you will influence

- Public safety at events
- Wellbeing of your community
- St John Ambulance's reputation for delivering excellent services.

Training and support provided

The training and support we will provide for you is as follows:

- Induction programme introducing you to the charity
- Emergency Responder course
- Essential training including safeguarding, health & safety and GDPR
- Out of pocket expenses.

SJA will provide uniform in this role.

Our values

This role requires the volunteer to embrace the organisation's vision and values, which are:
Communities that preserve and protect life through volunteering for health and first aid.

The way we do things as a charity is underpinned by our 'HEART' values. We expect all our people to uphold and apply these values in all they do.



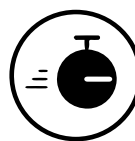
Humanity



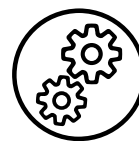
Excellence



Accountability



Responsiveness



Teamwork

This role is exempt from the provisions of the Rehabilitations of Offenders act.

This role profile is intended as an outline indicator of general areas of activity and will be amended considering the changing needs of St John Ambulance. It is expected that the post holder will be as positive and flexible as possible in using this document as a framework.

Prepared by: RB / JD / CM

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